

## I. Purpose

To establish data requirements for licensees who hold, or are deemed to hold, a Passenger Directed Vehicle Authorization (PDVA) or a Transportation Network Services Authorization (TNS).

## II. Legislation

Section 28(5) of *Passenger Transportation Act* states that -

The board must establish as a term or condition of a passenger directed vehicle authorization or transportation network services authorization that the licensee must provide to the registrar any information, including personal information, and data that the registrar or the board may require, including, without limitation, information and data respecting

- (a) the motor vehicles, and the drivers of those motor vehicles, operated under the authorization,
- (b) the availability of the motor vehicles, at given points in time, for hailing by methods permitted under the authorization, and
- (c) trips taken by passengers transported in accessible passenger directed vehicles or trips taken by passengers transported in non-accessible passenger directed vehicles, or both, including
  - (i) trip rates,
  - (ii) wait times,
  - (iii) pick-up times and locations, and
  - (iv) drop-off times and locations.

The Passenger Transportation Regulation states:

32 (1) In this section:

**“amending Act”** means the *Passenger Transportation Amendment Act, 2018*,

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S.B.C. 2018, c. 53;

“**pre-existing licence**” means a valid licence that, on September 15, 2019, authorizes one or more motor vehicles to be operated as passenger directed vehicles.

(2) It is a term and condition of every pre-existing licence that the licensee must provide to the registrar any information, including personal information, and data that the registrar or board may require for the purposes of

- (a) more effectively bringing the amending Act into operation, or
- (b) addressing transitional difficulties encountered in bringing the amending Act into effect.

### III. Applicability

The data requirements in this document apply to:

- a. a licensee with a Passenger Directed Vehicle Authorization (PDVA) whose licence expressly authorizes motor vehicles to be hailed from the street;
- b. a licensee with a PDVA whose licence does not permit hailing and flagging from the street; and
- c. a licensee with a Transportation Network Services Authorization (TNSA).

### IV. Definitions

In this document:

“**act**” means the *Passenger Transportation Act*, as amended on September 16, 2019;

“**board**” means Passenger Transportation Board;

“**data requirements**” means the requirements set out in section V of this document;

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“**fare**” means the total transportation charges and taxes for a trip including any surge- or variable-pricing adjustment and excluding any gratuities;

“**limousine service**” means a service provided by a licensee required in section III (b) of this document;

“**licence**” means a licence issued under the act and includes a Passenger Directed Vehicle Authorization or Transportation Network Services Authorization;

“**licensee**” means the holder of a valid licence and to which this rule applies pursuant to section 1 of this document;

“**registrar**” means the Registrar of Passenger Transportation appointed under the act;

“**taxi service**” means a service provided by a licensee referred to in section III (a) of this document;

“**TNS**” means a Transportation Network Service as defined in the act.

### V. Data Requirements

The Board requires licensees to provide the following information:

1. Licensee Information
  - a. User Id number
  - b. Application Id number
  - c. Passenger transportation (PT) licence number
  - d. National Safety Code (NSC) number
  
2. Trip and Shift Classification
  - a. Service type – taxi service, TNS service, limousine service
  - b. Start date of submitted trip data
  - c. End date of submitted trip data
  - d. Data and time of file creation
  
3. Shift, Driver and Vehicle Information
  - a. Vendor shift ID

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- b. Vehicle registration number
- c. Province/State in which the vehicle is registered
- d. Driver's licence number
- e. Province/State in which the driver is licenced
- f. Start of driver's shift or login into the dispatch system
- g. End of driver's shift or logout from the dispatch system

### 4. Trip Data

- a. Shift ID
- b. Trip ID
- c. Trip type (accessible, conventional, pre-booked, service animal)
- d. Trip status (Completed, cancelled by requester, no-show of requester, refused by driver)
- e. Hail type (flag, phone, interactive voice response request (IVR), application-based request (app), request via website)

### 5. Trip Initiation

- a. Date/Time when the trip request was initiated or assigned.
- b. Time elapsed from call initiation to call answer by the dispatcher or IVR system (for IVR and phone hails)
- c. Degrees latitude of the requested pickup location
- d. Degrees longitude of the requested pickup location

### 6. Trip metrics

- a. Trip duration
- b. Trip distance
- c. Fare of the trip

### 7. Pick-Up and Drop-off times and locations

- a. Date and time of arrival at the requested passenger pick-up and drop-off location

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- b. Date and time of departure from the requested passenger pick-up and drop-off location
- c. Degrees latitude of the requested passenger drop-off location
- d. Degrees longitude of the requested passenger drop-off location

### VI. Implementation Schedule

Type of Service	Implementation Date
Taxi	September 16, 2019
TNS	September 16, 2019
Limousine	TBD
TNSs and taxi services operating in small communities with population less than 10,000 as defined by Statistics Canada	TBD

TNS must collect this data from the date that they start operating. Additional information relating to the submission deadlines and format will be provided separately.