

## Rates Rule - Other PDV Rates Rule

### Purpose

To establish standardized rates rules for other passenger directed vehicles authorization licensees, not covered under other Rates Rules (such as taxis or limousines).

### Legislation

Section 7(1) of the *Passenger Transportation Act* (Act) states the Passenger Transportation Board (Board) has authority to:

- (f) approve, or set, for the purpose of establishing just and uniform charges, rates to be charged by a licensee in respect of passenger directed vehicles operated under a licence that includes a passenger directed vehicle authorization or transportation network services authorization, or under a temporary operating permit that includes a passenger directed vehicle authorization, and approve any rule, practice or tariff of the licensee relating to those rates;
- (g) make rules respecting
  - (i) rates that are or may be charged by a licensee,
  - (ii) any rules or practices of a licensee relating to those rates, and
  - (iii) any tariff of those rates.

Section 1 of the Act includes the following relevant definitions:

**“passenger directed vehicle authorization”** means an authorization that, if included in a licence, authorizes one or more motor vehicles to be operated as passenger directed vehicles, but only if those motor vehicles are hailed other than through the use of transportation network services.

**“rates”**, in relation to compensation that may be charged or collected for the transportation of passengers in commercial passenger vehicles, includes the following:

- (a) discount fares;
- (b) round-trip fares;
- (c) point-to-point fares;
- (d) deadhead charges;

- (e) minimum and maximum charges;
- (f) any other fares, fees or charges.

**“transportation network services”** means either of the following:

- (a) services, other than services excluded by regulation, respecting the connection of drivers of passenger directed vehicles with passengers who hail and pay for the services through the use of an online platform;
- (b) prescribed services.

## Rule

### Credit Card Surcharges

1. Licensees may not charge or collect compensation from passengers, in addition to their advertised rates, in order to recover/offset transaction fees or any other fees or charges imposed on licensees by credit or financial companies (i.e., credit card surcharges).

### Fares in App

2. For the purposes of this rule, apps are software applications that are used by passengers to book or hail a trip.
3. If the app estimates the fare, the app:
  - a. must only calculate Board-approved rates in accordance with Board rules respecting rates and rules governing rates;
  - b. must not add a mandatory tip to the estimated fare;
  - c. must not accept payment of fares.