

# Fitness

When taxi, ride-hail, limo and shuttle and inter-city bus operators apply for a passenger transportation licence, they show the Passenger Transportation Board that they are:

- a fit and proper person to provide the service; and
- capable of providing the service.

The Board considers applicant fitness when it makes a decision on a licence:

- New, amendment and transfer applications for Special Authorization passenger transportation licences
- Urgent Public Need applications
- Temporary Operating Permit applications

The Board may conduct a [fitness review](#) of a licensee at any time to make sure that it continues to be fit, proper and capable.

## Fit and proper

The term "fit and proper" means that a licensee has a responsibility to exercise the powers granted with a passenger transportation licence. Fit and proper people:

- Conduct themselves and their business lawfully
- Uphold the integrity of the passenger transportation industry
- Promote public confidence in the passenger transportation industry
- Abide by certain standards of conduct

The Board has outlined its Fit and Proper policy in its [policy manual](#), including factors the Board considers when assessing fit and proper.

## Capability

Capability shows the applicant has the ability or qualities necessary to meet its licensee obligations skillfully and effectively. Capable applicants have:

- Knowledge and understanding of passenger transportation requirements and policies, and are able to follow them.
- Background, skills, knowledge, and financing to operate the proposed service.
- Sound, consistent and reasonable (i.e. realistic) business plans and financial information for the service proposed.

The Board has outlined its Capable policy in its [policy manual](#), including factors the Board considers when assessing capability.

## Related topics:

- [Preparing a business plan](#)

- [Fitness reviews](#)
- [Resumés, criminal record checks and business registration documents](#)