Passenger Transportation Board
MOVING FORWARD, TOGETHER

Board mission, vision, and values

Mission

Sustainable, accessible, and safe passenger transportation services for all across British Columbia.

Vision

The Board licences and regulates passenger directed transportation and inter-city buses through objective, evidence-based decision-making to meet public need and promote sound economic conditions.

Values

Service to the public

Accessibility: People throughout B.C. have accessible and inclusive passenger transportation options.

Affordability: People throughout B.C. have affordable passenger transportation options.

Demand: There are people who would support and use the passenger transportation service.

Safety: People throughout B.C. have safe and secure passenger transportation services.

Service quality: People throughout B.C. have access to high quality passenger transportation services and adequate supply.

Regulating the industry

Competition: B.C.'s passenger transportation industry encourages healthy competition among a variety of service providers.

Innovation: B.C.'s passenger transportation industry is innovative and embraces emerging technology.

Sustainability: B.C.'s passenger transportation industry strives to be environmentally and economically sustainable over the long term.

Variety: B.C.'s passenger transportation industry supports a variety of passenger transportation options and services.

Independent tribunal

Administrative Fairness: The Board upholds principles of administrative fairness and impartial decision-making as an independent tribunal and in accordance with its legislated mandate.

Equitable Regulatory Framework: The Board balances economic opportunities equitably across different sectors and business models.

Evidence-based: The Board makes objective, data-driven, and evidence-based decisions.

Integrity: The Board acts ethically and accountably.

Transparency: The Board communicates clearly what we do and how we do it.

You can read more about the Board's work in its strategic plan and annual reports.