Passenger Transportation Board
MOVING FORWARD, TOGETHER

Rates rules

The Passenger Transportation Board (Board) has exclusive jurisdiction to make rates rules under the Passenger Transportation Act (Act) and can make new rules or amend rate rules on its own initiative. The Board can make rates rules that are applicable to the whole passenger transportation industry, or classes of licences, including a particular sector type or a sub-group of licensees. When the Board makes a rates rule, it is applicable to all the licensees subject to the rate rule.

Rates rules are a type of regulation and carry with them the same binding (enforceable) qualities. Failure to comply with applicable rates rules may result in compliance or enforcement actions by the Registrar of Passenger Transportation or fitness reviews by the Board.

The Board will post all current rates rules on its website so that the public, enforcement officers, and licensees can know the applicable rules.

The Board has made these Rates Rules pursuant to section 7(1)(g) of the Act.

In addition to these Rates Rules, the Board has prepared comprehensive Rules of Practice and Procedure which describe the general practices and processes of the Board. The Board has also created a Policy Manual which establishes guidelines for applicants/licensees and explains policy approaches and factors the Board may consider in its decision-making.

Rates Rules Manual

Effective: January 1, 2025

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