Passenger Transportation Board
MOVING FORWARD, TOGETHER

Amend or change a ride-hailing (TNS) licence

Ride-hailing (TNS) companies must apply to the Passenger Transportation Board (Board) to amend or change their terms and conditions of licence. They cannot apply to amend terms and conditions labelled “legislative requirements”.

Make sure you understand the application process for ride-hailing companies. Learn how the Board makes a decision using the information and evidence you submit in your application package.

Changing regions

To operate in other regions, you must apply to amend your licence. You cannot operate in Passenger Transportation Regions you are not approved to operate in.

Checklist

Amend a TNS licence

Forms

- Transportation Network Services application package(713 KB) (Registrar and Board forms)
- Signing authority (Registrar form)

Attachments

- Business plan

- Financial information
    - All Applicants: Cash flow projections (36 months) and income statements
    - Incorporated Companies: Balance sheet
    - Sole Proprietors or Partnerships: Personal net worth statements
- Resumés, criminal record checks and business registration documents
- Public need indicators

Final step

- Submit your completed application package to the Registrar's Office at CPV@gov.bc.ca.