Passenger Transportation Board
MOVING FORWARD, TOGETHER

Ride-hail (TNS) rates

The Board announced on February 18, 2026 that it is updating TNS minimum rates for all five passenger transportation regions in B.C. in 2026. The following minimum rates are effective August 18, 2026:

Region	Current minimum rate	New (2026) minimum rate
1	$3.35	$4.43
2	$3.40	$6.03
3	$3.40	$3.94
4	$3.50	$3.95
5	N/A	$3.80

The Passenger Transportation Board (Board) sets minimum rates to be charged for ride-hail (TNS) trips in B.C. in all passenger transportation regions.

Minimum rates are set by the Board based on the higher of two values: one calculated using regional public transit fare data, and the other calculated using TNS fare distribution data derived from the trip database containing licensee submissions. This is based on objectives:

- To protect public transit investments, incentives, and ridership by ensuring TNS minimum rates that are higher than (average) public transit rates; and
- To reflect real world, market-based conditions and protect against temporary market failures, price collapses, and the potential for predatory pricing.

The Board reviews TNS rates on an annual basis and uses data from the previous calendar year to reflect recent market conditions and monitor whether the objectives above are being met.

Ride-hail companies use dynamic pricing to manage supply and demand for their services. During peak periods, they increase rates to attract more drivers (i.e., more supply). During off-peak periods, they attract more passengers by lowering rates (i.e., more demand). Dynamic pricing is a flexible approach to setting the cost of a service. It’s meant to reflect changing market conditions and to incentivize behaviour.

For ride-hail trips, passengers agree to pay an up-front or estimated fare and that fare must not fall below the minimum rate set by the Board.

Rates rule - TNS rates rule

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Purpose

To set minimum rates for Transportation Network Services (TNS) in British Columbia and outline rates rules applicable to TNS.

Legislation

Section 7(1) of the *Passenger Transportation Act* (Act) states the Passenger Transportation Board (Board) has authority to:

(f) approve, or set, for the purpose of establishing just and uniform charges, rates to be charged by a licensee in respect of passenger directed vehicles operated under a licence that includes a passenger directed vehicle authorization or transportation network services authorization, or under a temporary operating permit that includes a passenger directed vehicle authorization, and approve any rule, practice or tariff of the licensee relating to those rates;

(g) make rules respecting

(i) rates that are or may be charged by a licensee,

(ii) any rules or practices of a licensee relating to those rates, and

(iii) any tariff of those rates.

Section 1 of the Act includes the following relevant definitions:

“passenger directed vehicle authorization” means an authorization that, if included in a licence, authorizes one or more motor vehicles to be operated as passenger directed vehicles, but only if those motor vehicles are hailed other than through the use of transportation network services.

“rates”, in relation to compensation that may be charged or collected for the transportation of passengers in commercial passenger vehicles, includes the following:

1. discount fares;
2. round-trip fares;
3. point-to-point fares;
4. deadhead charges;
5. minimum and maximum charges;
6. any other fares, fees or charges.

“transportation network services” means either of the following:

1. services, other than services excluded by regulation, respecting the connection of drivers of passenger directed vehicles with passengers who hail and pay for the services through the use of an online platform;
2. prescribed services.

Applicability

This rule applies to licensees with a Transportation Network Services Authorization.

Rule

1. Unless specified otherwise by the Board, licensees providing transportation network services must charge rates for each ride that do not fall below the applicable TNS minimum rate in Table 1 below.

2. The use of any coupons or discounts that reduces a fare charged for a ride to an amount below the TNS minimum rate is prohibited.

Table 1: TNS Minimum Rates by TNS Operating Region

TNS Operating Region	Regional Districts	TNS Minimum Rates
1. Lower Mainland, Whistler	Metro Vancouver Fraser Valley Squamish-Lillooet	$3.35
2. Capital Region	Capital Regional District	$3.40
3. Vancouver Island excluding CRD	Cowichan Valley Nanaimo Comox Valley Alberni-Clayoquot Strathcona Mount Waddington qathet (Powell River)	$3.40
4. Okanagan-Kootenays-Cariboo	Okanagan-Similkameen Central Okanagan North Okanagan Kootenay Boundary Central Kootenay East Kootenay Cariboo Thompson-Nicola Columbia Shuswap	$3.50

5. BC North Central & Other BC Regions	Fraser-Fort George Bulkley-Nechako Kitimat-Stikine Peace River Northern Rockies North Coast Central Coast Sunshine Coast Islands Trust	The TNS minimum rate will be set on a case by case basis after a review of the TNS application and taxi rates in an area.

3. TNS minimum rates in Table 1 include 5% GST.

Related topics:

- Passenger Transportation Board Policy Manual
- Passenger Transportation Board Rates Rules Manual