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## Smartphone Apps and Passenger Transportation Rates

Apps are being developed that enable passengers to book taxis, limousines and other passenger transportation services via smartphones or other mobile devices.

The Passenger Transportation Board and Passenger Transportation Branch, as well as licensed carriers, have raised concerns about the use of these applications. Concerns include that the transportation provider may not be licensed or that the rates advertised may not be approved rates.

The Registrar, Passenger Transportation Branch, Ministry of Transportation and Infrastructure has posted an Industry Notice on [Regulatory Concerns Associated with the Use of Smartphone Applications \(Apps\) and Non-compliance with Passenger Rates.](#)

The Passenger Transportation Board *and* Registrar, Passenger Transportation Branch, Ministry of Transportation have developed an Information Sheet on [Passenger Transportation Rates and Smartphone Applications \(Apps\).](#)