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Taxi Standards Project & New Data Application Tools

The Passenger Transportation Board has initiated its Taxi Standards Project. The project aims to enable and encourage taxi companies to provide data that is relevant and reliable when they apply for additional taxis.

We are excited that our work on this project—and the stakeholder conversations now underway—will produce important benefits for taxi companies, and also for the Board. We expect that project outcomes will help taxi companies in choosing which data to collect and report for applications for additional taxis, and to expand the use of data in setting measurable performance targets. As well, we expect that project work will lead to more-informed decision making.

To give you with more information about the project, we are launching a [new webpage for the project](#). We are also pilot-testing a new set of data reporting tools. These tools include three Excel spreadsheets and a reference sheet:

- [Trip Volumes Spreadsheet](#)
- [Vehicles on Shift Spreadsheet](#)
- [Passenger Wait Times Spreadsheet](#)
- [Operational Taxi Data Reference Sheet](#)

The reference sheet and spreadsheets are intended for taxi companies in larger communities (e.g. with a population of 60,000 or more). They are flexible in design and can be adapted to meet the unique circumstances and application purposes of many taxi operations, regardless of company size.

We recommend that General Managers and owners of taxi companies take a look at the new tools and talk about how they may help when [applying for additional taxis](#). It is important to have such planning conversations early to make sure that relevant and reliable data is being collected in advance.

If you have comments on the tools, we invite you to share them with [Board staff](#). We also invite taxi companies to visit the Board's [Taxi Standards Project webpage](#). This page includes the latest data-reporting tools, a project charter, and project updates.