

## **Questions & Answers TNS Decisions March 19, 2020**

### **When can the approved ride hailing companies (called a TNS in B.C.) start operating?**

- Questions concerning potential launch dates should be referred directly to the companies.

### **What are the next steps for the approved companies?**

- Each approved company will receive a licence from the Registrar. They must then obtain appropriate motor vehicle insurance from ICBC and work with municipalities in their respective operating areas to ensure compliance with local by-laws.

### **Why were 2 other applications refused?**

- That information is outlined in the application decisions which are published on the Board's website. It would not be appropriate to comment further.

### **When will you announce the decisions for remaining applications?**

- The Board has received a total of 35 ride hailing applications to date and with today's announcement has issued decisions on 23 of them.
- The Board is in the process of reviewing pending applications and is working towards issuing further decisions on ride hailing applications as expeditiously as possible.
- The Board will notify the public as soon as additional decisions have been made

### **Will you accept additional TNS applications?**

- Yes, the Board continues to receive TNS applications from interested parties

### **Why do drivers need a Class 4 licence to operate?**

- That question should be directed to the Minister of Transportation and Infrastructure as that was not a decision made by the Passenger Transportation Board.

### **Will TNS companies be required to provide wheelchair accessible vehicles?**

- That was not a requirement imposed on the companies.
- The Passenger Transportation Act requires TNS operators to pay a 30 cent per trip fee to fund accessibility programs which fall under the responsibility of the Ministry of Transportation and Infrastructure.

### **What enforcement measures are in place to ensure TNSs comply with the rules?**

- Questions regarding enforcement should be directed to the Ministry of Transportation and Infrastructure which is responsible for enforcement.

### **Is the Board providing a level playing field between taxis and TNSs? Will its decisions impact the existing taxi industry?**

- We refer you to the decisions of approved companies which address that issue.

**Will TNS insurance be cheaper than taxi Insurance?**

- The Board does not exercise regulatory authority over insurance requirements for motor vehicles. This question should be directed to ICBC.

**The taxi industry is bound by geographic restrictions, but ride-hailing services won't be subject to the same rules. How is this justified?**

- We refer you to the decisions of approved companies which address that issue

**Why are TNS rates different from taxi rates?**

- We refer you to the decisions of approved companies which address that issue.
- The use of coupons or discounts by approved companies to lower rates below the minimum rate is prohibited.

**Why is there no initial limit on fleet size; don't you think it will worsen traffic congestion?**

- The Board concluded that it did not have sufficient data to make a decision on fleet size with respect to approved applications at this stage; however, the Board will require regular data from approved companies and will be monitoring this issue.

**Can municipalities prohibit ride sharing companies from operating within their municipal boundaries?**

- The Passenger Transportation Act provides sole authority to the Board to set boundaries/operating areas for taxis and ride sharing companies.