

# Consolidated Terms & Conditions

## Greyhound Canada Transportation ULC

These terms and condition reflect the final Board decision on application 258-10 as of February 23, 2011.

**Special Authorization Inter-City Bus (ICB)**

**Terms & Conditions:**

**Services:**

Service: Transportation of passengers must be provided to and from each *route point* on a scheduled basis according to the *daily minimum* and/or *weekly minimum* route frequency that is set for the *authorized route*.

Schedule: The licence holder must publish, in a manner accessible to the general public, a schedule for each route with the time and location of each stop, and must carry in each vehicle a copy of the schedule that the vehicle is following.

Express Authorization: Transportation of standees is authorized only when all of the following conditions are met:

1. The licence holder has current and proper insurance coverage for the transportation of standees.
2. The operator does not permit passengers to stand for a period that is longer than 30 minutes while the vehicle is in motion except for routes S1, S2 and S3 from November 1 through until April 30 in which circumstances the operator does not permit passengers to stand for a period that is longer than 45 minutes or for a distance that exceeds 45 road kilometres while the vehicle is in motion.
3. Freight and passenger baggage is not carried in the passenger compartment when standees are being transported.

Abbreviations: The following abbreviations are used to describe terms and conditions of this special authorization.

alt “alternate” route point that is not located directly enroute between other route points authorized by the Board; service may be provided to one or more alternate route points at the option and frequency of the licence holder on the condition that all minimum route frequencies approved or set by the Board are maintained.

fd “flag” (where the vehicle will stop on signal to pick up a passenger) or “drop” (where the vehicle will stop on signal to drop off a passenger on board), or both.

oc “on call” where the vehicle will only proceed to the community when an advance reservation is made for the pick up of a passenger or when a passenger requests drop off.

n/a “not applicable”

**Route Number: A**

Terminating Point 1: Alberta Border & Highway 1

Terminating Point 2: City of Vancouver

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
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**A1:**

Alberta Border & Highway 1	n/a	n/a
West Louise Lodge	2 fd	35 fd
Field Junction	4 fd	56 fd
Town of Golden	4	56
Glacier Park East Gate	1 fd	28 fd
Rogers Pass(Glacier Pass-Summit )	3	42
City of Revelstoke	4	56
District of Sicamous	4	56
City of Salmon Arm	5	70

**A2(a):**

City of Enderby	2	28
City of Armstrong	2	28
City of Vernon	2	28
Oyama	2 fd	28 fd
City of Kelowna	2	28
City of Vancouver	2	28

**A2(b):**

Sorrento	2	28
Village of Chase	2	35
Monte Creek	1 fd	14 fd
City of Kamloops	4	56
City of Merritt	3	56
District of Hope	2	35
Agassiz	alt	alt
District of Mission	alt	alt
District of Maple Ridge	alt	alt
City of Chilliwack	4	70
City of Abbotsford	2	35
City or Township of Langley	1	28
City of Surrey	alt	alt
District of Delta	alt	alt
City of Richmond	alt	alt
City of Coquitlam	1	49
City of Vancouver	4	63

**Route Number: B1**

Terminating Point 1: City of Kamloops

Terminating Point 2: City of Kelowna

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
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<b>B1.1:</b>		
City of Kamloops	2	28
Monte Creek	0	7fd
<b>B1.2(a):</b>		
Monte Lake	0	7 fd
Westwold	0	7 fd
Falkland	1	21
<b>B1.2(b):</b>		
Village of Chase	0	7
Sorrento	0	7
City of Salmon Arm	0	7
City of Enderby	0	7
City of Armstrong	0	7
<b>B1.3:</b>		
City of Vernon	3	42
Oyama	3 fd	42 fd
City of Kelowna Airport	0	7 fd
City of Kelowna	3	42

**Route Number: B2**

Terminating Point 1: City of Kelowna  
 Terminating Point 2: City of Penticton

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	City of Kelowna	4	56
	Westbank	4	56
	District of Summerland	4	56
	City of Penticton	4	56

**Route Number: C**

Terminating Point 1: City of Vancouver  
 Terminating Point 2: Rock Creek

Scheduled Service Times Requirement: On a minimum of four westbound trips weekly, scheduled pick ups in Osoyoos, Oliver and Okanagan Falls must enable passengers to be carried through to the City of Vancouver for scheduled drop off by 18:00 hours on the same day.

Route Connection Layover Time: On a minimum of four eastbound trips weekly, this route must connect in Rock Creek with eastbound trips on Route D so that the layover time for connecting passengers does not exceed 2.5 hours in Rock Creek.

Authorized Route:	Route Points	Daily Trips (each direction)	Total Weekly Trips (Westbound only)	Total Weekly Trips (Eastbound only)
	City of Vancouver	1	7	14
	City of Richmond	alt	alt	alt
	City of Surrey	alt	alt	alt
	District of Delta	alt	alt	alt
	City of Coquitlam	1	7	14
	District of Maple Ridge	1	7	7
	District of Mission	1	7	7
	Agassiz	alt	alt	alt
	City of Abbotsford	1 fd	7	7 fd
	City of Chilliwack	1	7	14
	District of Hope	1 fd	7	7
	Allison Pass	1 fd	7 fd	14 fd
	Manning Park	1	7	7
	Eastgate	1	7	7
	Town of Princeton	1	7	14
	Hedley	1	7	7
	Village of Keremeos	1	7	14
	Kaleden Junction	1 fd	7 fd	14 fd
	City of Penticton	2	14	14
	Kaleden Junction	2 fd	14 fd	14 fd
	Okanagan Falls	2	14	14
	Town of Oliver	2	14	14
	Town of Osoyoos	2	14	14
	Bridesville	1 fd	7 fd	7 fd
	Rock Creek	1	7	7

**Route Number: D**

Terminating Point 1: City of Kelowna  
 Terminating Point 2: Alberta Border & Highway 3

Authorized Route:	Route Points	Daily Minimum (each direction)	Weekly Minimum (each direction <sup>1</sup> )
	City of Kelowna	1	10
	Beaverdell	1	10
	Rock Creek	1	10
	Village of Midway	1	10
	City of Greenwood	1	10

<sup>1</sup> Unless specified as a weekly total

City of Grand Forks	1	10
Christina Lake	0	14 fd weekly total
City of Castlegar	1	10
City of Trail	alt	alt
South Slokan Junction	0	7 fd weekly total
City of Nelson	1	10
Village of Salmo	1	10
Junction 3 & 6	1 fd	10 fd
Summit	1 fd	10 fd
Town of Creston	1	10
Kitchener Junction	1 fd	10 fd
Yahk	1	10
Moyie	1 fd	10 fd
City of Cranbrook	1	10
Jaffray	1 fd	14 fd weekly total
Elko	1 fd	10 fd
City of Fernie	1	10
Hosmer	1 fd	10 fd
District of Sparwood	1	10
Natal	1 fd	10 fd
Michel	1 fd	10 fd
Crowsnest Junction	1 fd	10 fd
Alberta Border & Highway 1	n/a	n/a

**Route Number: E**

Terminating Point 1: City of Prince George

Terminating Point 2: City of Vancouver

Service Limitation: No service may be operated solely between the City of Prince George and the City of Prince George Airport.

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	<b>E1:</b>		
	City of Prince George	3	42
	City of Prince George Airport	2	28
	Hixon	2	35
	City of Quesnel	3	42
	McLeese Lake	1 fd	14 fd
	City of Williams Lake	3	42
	Lac La Hache	2	28
	District of 100 Mile House	3	42
	70 Mile House	3	42
	Village of Clinton	3	42
	Village of Cache Creek	3	42

**E2(a):**

Savona	1 fd	14 fd
City of Kamloops	1	14
City of Vancouver	1	14

**E2(b):**

Spences Bridge	1	14
Shaw Springs	1 fd	14 fd
Village of Lytton	1	14
North Bend	1 oc	14oc
Boston Bar	1	14
Spuzzum	1 fd	14 fd
Yale	1 fd	14 fd
District of Hope	1	14
Laidlaw	1 oc	14 oc
Bridal Falls	1 oc	14 oc
Aggasiz	alt	alt
District of Mission	alt	alt
District of Maple Ridge	alt	alt
City of Chilliwack	2	35
City of Abbotsford	1	28
City or Township of Langley	1	21
City of Surrey	alt	alt
District of Delta	alt	alt
City of Richmond	alt	alt
City of Coquitlam	1	28
City of Vancouver	2	28

**Route Number: F**

Terminating Point 1: Alberta Border &amp; Highway 93

Terminating Point 2: City of Cranbrook

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	Alberta Border & Highway 93	n/a	n/a
	Vermillion Crossing	1 fd	14 fd
	Radium Aquacourt	1 fd	14 fd
	Kootenay Park (West Gate)	1 fd	14 fd
	Village of Radium Hot Springs	1	14
	District of Invermere	1	14
	Windermere	1 fd	14 fd
	Fairmont Hot Springs	1	14

Columbia Lake Station	1 fd	14 fd
Canal Flats	1 fd	14 fd
Skookumchuck	1 fd	14 fd
City of Kimberley	1	14
Marysville	1 fd	14 fd
City of Cranbrook	1	14

**Route Number: G**

Terminating Point 1: Alberta Border & Highway 2

Terminating Point 2: City of Dawson Creek

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	Alberta Border & Highway 2	n/a	n/a
	Tom's Lake	2 fd	28 fd
	Village of Pouce Coupe	2 fd	28 fd
	City of Dawson Creek	2	28

**Route Number: I1**

Terminating Point 1: City of Dawson Creek

Terminating Point 2: Town of Fort Nelson

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	City of Dawson Creek	1	30
	District of Taylor	1	30
	City of Fort St John	1	30
	Wonowon	0	12
	Pink Mountain	0	12
	Buckinghorse River	0	12
	Prophet River	0	12 fd
	Town of Fort Nelson	0	12

**Route Number: I2**

Terminating Point 1: Town of Fort Nelson

Terminating Point 2: Yukon Border & Highway 97

Authorized Route:	Route Points	Weekly Minimum (each direction)	Total Weekly Minimum
	Town of Fort Nelson	3	6
	Steamboat	3 fd	6 fd



Summit Lake	3 fd	6 fd
Toad River Lodge	3	6
Muncho Lake	3	6
Liard River	3	6
Coal River	3 fd	6 fd
Fireside	3	6
Contact Creek	3 fd	6 fd
Iron Creek, Yukon	n/a	n/a
Lower Post	3 fd	6 fd
Yukon Border & Highway 97	n/a	n/a

**Route Number: J**

Terminating Point 1: City of Dawson Creek

Terminating Point 2: City of Prince George

Service Exception: No service is required on statutory holidays.

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	City of Dawson Creek	1	24
	Arras	1 fd	24 fd
	Groundbirch	1 fd	24 fd
	District of Chetwynd	1	24
	Commotion Creek	1 fd	24 fd
	Pine Valley	1 fd	24 fd
	Azouzetta Lake	1 fd	24 fd
	Kennedy	1 fd	24 fd
	Mackenzie Junction	1 fd	24 fd
	District of Mackenzie	1	14
	Mackenzie Junction	1 fd	24 fd
	Windy Point	1 fd	24 fd
	McLeod Lake Lodge	1 fd	24 fd
	Bear Lake	1	19
	Salmon River	1 fd	24 fd
	City of Prince George	1	24

**Route Number: K**

Terminating Point 1: City of Prince George

Terminating Point 2: District of Fort St. James

Authorized Route:	Route Points	Weekly Minimum (each direction)
	City of Prince George	6
	Mud River	6

Telechik Road	6
Bednesti Resort	6
Finmore	6
Mapes Road	6
District of Vanderhoof	6
12 Mile	6
Dog Creek	6
District of Fort St. James	6

**Route Number: L1**

Terminating Point 1: City of Prince Rupert  
 Terminating Point 2: City of Prince George

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	City of Prince Rupert	1	22
	Port Edward Corner	1 fd	22 fd
	Tyee	1 fd	22 fd
	Kwinitsa	1 fd	22 fd
	Shames	1 fd	22 fd
	City of Terrace	1	22
	Kitwanga Junction	1	21
	Skeena Cross	1 fd	22 fd
	District of New Hazelton	1	22
	Morictown	1 fd	22 fd
	Town of Smithers	1	22
	Village of Telkwa	1	22
	District of Houston	1	22
	Topley	1	22
	Broman Lake	1fd	22 fd
	Village of Burns Lake	1	22
	Fraser Lake	1	22
	Fort Fraser	1	22
	District of Vanderhoof	1	22
	City of Prince George	1	22

**Route Number: L2**

Terminating Point 1: City of Prince George  
 Terminating Point 2: Alberta Border & Highway 16

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	City of Prince George	1	14
	Bowron River	0	7 fd
	Dome Creek	1 fd	14 fd
	Crescent Spur	0	7 fd
	Lamming Mills	0	7 fd
	Village of McBride	1	14
	Tete Jaune Cache Junction	1 fd	14 fd
	Village of Valemount	1	14
	Tete Jaune Cache Junction	1 fd	14 fd
	Mount Robson	1 fd	14 fd
	Alberta Border & Highway 16	n/a	n/a

**Route Number: N**

Terminating Point 1: Alberta Border & Highway 16  
 Terminating Point 2: City of Vancouver

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	Alberta Border & Highway 16	n/a	n/a
	Mount Robson	1 fd	21 fd
	Tete Jaune Cache Junction	1 fd	14 fd
	Village of Valemount	2	28
	Blue River	2	28
	Avola Junction	2 fd	28 fd
	Vavenby <sup>2</sup>	1	14
	Clearwater	2	28
	Little Fort	2	28
	Barriere	2	28
	City of Kamloops	1	14
	City of Merritt	0	7
	District of Hope	0	7
	Agassiz	alt	alt
	District of Mission	alt	alt
	District of Maple Ridge	alt	alt
	City of Chilliwack	1	14

<sup>2</sup> 1 daily "intown" trip into Vavenby (each direction)

City of Abbotsford	0	7
City or Township of Langley	0	7
City of Surrey	alt	alt
District of Delta	alt	alt
City of Richmond	alt	alt
City of Coquitlam	0	14
City of Vancouver	1	14

**Route Number: P**

Terminating Point 1: City of Kelowna

Terminating Point 2: City of Vancouver

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	City of Kelowna	3	49
	Westbank	3	49
	City of Merritt	3	42
	District of Hope	1	21
	Agassiz	alt	alt
	District of Mission	alt	alt
	District of Maple Ridge	alt	alt
	City of Chilliwack	2	42
	City of Abbotsford	1	35
	City or Township of Langley	0	7
	City of Surrey	alt	alt
	District of Delta	alt	alt
	City of Richmond	alt	alt
	City of Coquitlam	1	35
	City of Vancouver	3	49

**Route Number: S1**

Terminating Point 1: City of Vancouver

Terminating Point 2: Mount Currie<sup>3</sup>

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
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<sup>3</sup> Route S1: Some trips may terminate at Whistler Village or the Village of Pemberton instead of Mt. Currie.

City of Vancouver	7	98
City of West Vancouver	6	91
Horseshoe Bay	0	49 fd
Sunset Beach	5 fd	84 fd
Village of Lions Bay	5	70
Furry Creek	5 fd	84 fd
Brittania Beach	5	77
District of Squamish	7	105
Dentville	1 fd	28 fd
Garibaldi Highlands	8	112
Brackendale	7 fd	98 fd
Pinecrest/Black Tusk	7	98
Resort Municipality of Whistler:		
Function Junction	7 fd	105 fd
Twin Lakes	7 fd	105 fd
Whistler Creek	6	98
Whistler Village	8	112
Alpine Meadows	3 fd	49 fd
Emerald Estates	0	28
Village of Pemberton	4	56
Mount Currie	1 + 1 oc	14 + 7 oc

**Route Number: S2 (formerly route S3)**

Terminating Point 1: University Endowment Lands (UBC)

Terminating Point 2: Resort Municipality of Whistler

Seasonal Operation: Service must:

1. start on a day in the month of November,
2. from the start as required under paragraph 1 above, continue to operate according to the total weekly minimum for this route until the cessation date under paragraph 3 (below),
3. cease operation on a day in the month of April, and
4. after the cessation date required under paragraph 3 (above), not operate at any time before the start date as required under paragraph 1 (above).

Authorized Route:	Route Points	Weekly Minimum (each direction)
	University Endowment Lands	6
	City of Vancouver	6
	City of West Vancouver	6
	Resort Municipality of Whistler	6

**Route Number: T**

Terminating Point 1: City of Victoria  
Terminating Point 2: City of Nanaimo

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	City of Victoria	4	60
	City of Langford	3 fd	42 fd
	Goldstream	3 fd	42 fd
	Malahat Lookout	3 fd	42 fd
	Mill Bay	3	54
	Cobble Hill	3 fd	42 fd
	Cowichan Bay	3 fd	42 fd
	City of Duncan	4	60
	District of North Cowichan	3	42
	Saltair	3 fd	42 fd
	Town of Ladysmith	4	60
	Cassidy	3	42
	City of Nanaimo	4	60

Emergency Routing: When the Malahat portion of the Trans Canada Highway cannot be used, vehicles may be operated from the City of Victoria to the District of Saanich to the District of Central Saanich and, after crossing the Finlayson Arm by the Mill Bay Ferry, reconnect with the regular route at Mill Bay.

Alternate Routing: The route points set out above do not preclude the licence holder from, on any portion of Highway 1 that is situated on Vancouver Island, making scheduled time stops or conveying passengers who hail or flag the motor vehicle from the street.

**Route Number: U**

Terminating Point 1: City of Nanaimo  
Terminating Point 2: District of Campbell River

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	City of Nanaimo	2	32
	Nanoose	1 fd	18 fd
	Craig's Crossing	1 fd	18 fd
	City of Parksville	2	32
	French Creek	1 fd	18 fd
	Town of Qualicum Beach	1 fd	18 fd
	Home Lake Road	1 fd	18 fd
	Bowser	1 fd	18 fd
	Fanny Bay	1 fd	18 fd

Buckley Bay	1 fd	18 fd
Union Bay	1 fd	18 fd
Cumberland	alt	alt
Royston	1 fd	18 fd
City of Courtenay	2	32
Merville	1 fd	18 fd
Black Creek	1 fd	18 fd
Oyster River	1 fd	18 fd
District of Campbell River	2	32

**Route Number: W**

Terminating Point 1: District of Campbell River

Terminating Point 2: District of Port Hardy

Authorized Route:	Route Points	Daily Minimum (each direction)	Total Weekly Minimum
	District of Campbell River	1	14
	Sayward & Highway 19	1 fd	14 fd
	Village of Sayward	alt	alt
	Woss Camp	1	14
	Nimkish Camp	1 fd	14 fd
	Town of Port McNeill	1	14
	Port Alice Junction	1 fd	14 fd
	District of Port Hardy	1	14

**Route Number: X**

Terminating Point 1: City of Victoria

Terminating Point 2: Mount Washington Alpine Resort

Seasonal Operation: Service must:

1. start on a day in the month of November,
2. from the start date required under paragraph 1 above, continue to operate according to the weekly minimum for this route until the cessation date required under paragraph 3 (below),
3. cease operation on a day in the month of April,
4. after the cessation date required under paragraph 3 (above), not operate at any time before the start date required under paragraph 1 (above); and,
5. notwithstanding the *seasonal operation* requirements in paragraphs 1 through 3, no service is required when the Mount Washington Alpine Resort is closed for downhill skiing operations.

Authorized Route:	Route Points	Weekly Minimum (each direction)
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City of Victoria	3
District of Saanich	3
Town of View Royal	3
City of Langford	3
Mill Bay	3
City of Duncan	3
District of North Cowichan	3
Town of Ladysmith	3
City of Nanaimo	3
Nanoose	3
City of Parksville	3
City of Courtenay	3
Mt. Washington Alpine Resort	3

**Route Number: Y**

Terminating Point 1: City of Victoria

Terminating Point 2: City of Vancouver

Limited Pick Up & Drop  
Off

*Southbound Route*

Passengers may only be picked up at authorized route points on southbound trips from the City of Vancouver to the Tsawwassen Ferry Terminal. No passengers may be dropped off at these route points.

Tsawwassen Ferry  
Terminal – City of  
Vancouver

*Northbound Route*

Passengers may only be dropped off at authorized route points on northbound trips from the Tsawwassen Ferry Terminal to the City of Vancouver. No passengers may be picked up at these route points.

Authorized Route:	Route Points	Monthly Minimum (each direction)
	City of Victoria	1
	District of Saanich	1
	District of Central Saanich	1
	District of North Saanich	1
	Town of Sidney	1
	Tsawwassen Ferry Terminal	1
	Vancouver International Airport	1
	City of Vancouver	1

Engaged Carrier Authorization: The holder of this licence may operate as an inter-city bus when engaged by another licensed operator in the following limited circumstances:



1. The other licensed operator must have a special authorization to operate an inter-city bus under a licence issued pursuant to the *Passenger Transportation Act* (British Columbia) or the *Motor Vehicle Transport Act* (Canada),
2. The holder of this licence must have signed written authorization from the other licensed operator specifying the terms by which the licence holder is engaged including the time period for which the written authorization is valid,
3. The holder of this licence must operate its vehicles in accordance with all the applicable terms and conditions of the other licensed operator's licence, and
4. The holder of this licence must carry in its vehicles a copy of the written authorization referred to in paragraph 2 and a copy of the terms and conditions of the other licensed operator's licence when operating under this *engaged carrier authorization*.

Transfer of a licence: **This special authorization may not be assigned or transferred except with the approval of the Board pursuant to section 30 of the Passenger Transportation Act.**